



**NATIONAL
NURSE-LED CARE
CONSORTIUM**
a PHMC affiliate

TRAIN THE TRAINER, ONLINE MODULE SERIES

Patient, Family, and Staff Engagement across the Care Continuum

SERIES DETAILS:

This online series includes seven self-paced training modules, two live-online community of practice sessions, continuous technical support, and downloadable tools and resources for immediate use of learned skills.

AUDIENCE:

TCPI Practice Transformation Network, Quality Coaches
Healthcare Staff: Clinicians, Nurses, Medical Assistants

**8 CE credits
(ANCC)* available**

SESSION OBJECTIVES:

1. Define care coordination as a primary component in successful care team transformation
2. Examine patient and family engagement techniques and strategies
 - a. Change Talk; Teach Back Method; Cultural Competency; Health Literacy; OARS; Motivational Interviewing
3. Discuss team-based approaches to care within the medical neighborhood and their impact on workload distribution.
 - a. Care Coordination Communication; Teamwork Fosters Collaboration; Making Effective Decisions
4. Introduction to frameworks used for robust population health intervention
All attendees will receive downloadable tools and resources for immediate use.

For general questions or to sign up, reach out to:
Tiffanie Depew, tdepew@ncc.us

in partnership with:



Training delivered as part of the:



*Continuing Education credits are pending approval. This activity has been submitted to the Pennsylvania State Nursing Association (PSNA) for approval to award contact hours. PSNA is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

The project described was supported by Funding Opportunity #CMS-1L1-15-002 from the U.S. Department of Health & Human Services, Centers for Medicare & Medicaid Services. The contents provided are solely the responsibility of the authors and do not necessarily represent the official views of HHS or any of its agencies.