

TRAIN THE TRAINER, IN-PERSON WORKSHOP

Formation and Optimization of Interdisciplinary Care Teams for Practice Transformation



**NATIONAL
NURSE-LED CARE
CONSORTIUM**
a PHMC affiliate

This **highly interactive in-person workshop** can be adapted to fit your changing needs! Are you looking to train Quality Coaches, engage TCPi enrolled practices, provide general professional development? This workshop can do it all and is easily adaptable for changing audience and event considerations! **And best of all... WE COME TO YOU!!**

AUDIENCE:

TCPi Practice Transformation Network, Quality Coaches

Healthcare Staff: Clinicians, Nurses, Medical Assistants, Front Desk Staff, Behavioral Health Providers, Dieticians, QI Managers

WORKSHOP DELIVERY:

- I. **Enhancing teams**
 - a. Coordination and communication among team members
 - b. Define, design, and practice team huddling with huddle success measurement tools
 - c. Sample metrics for measuring and evaluating
- II. **Clarifying team roles**
 - a. Review roles and responsibilities, identifying boundaries and blending roles
 - b. Create and practice role and responsibility maps and swim lane diagrams
 - c. Sample metrics for measuring and evaluating
- III. **Optimizing continuity and define specialty primary care roles**
 - a. Team based relationships
 - b. Review systematic tools and considerations for expansion and optimization of care with patients and families
 - c. Design shared care plans
 - d. Sample metrics for measuring and evaluating

All attendees will receive a customized Training Guide with content and tools for immediate use.

For general questions or to register, contact:

Tiffanie Depew, tdepew@ncc.us

in partnership with:



Training delivered as part of the:



**Continuing Education credits made available by the American Public Health Association/Public Health Nursing Section (APHA/PHN). APHA/PHN is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. The project described was supported by Funding Opportunity #CMS-1L1-15-002 from the U.S. Department of Health & Human Services, Centers for Medicare & Medicaid Services. The contents provided are solely the responsibility of the authors and do not necessarily represent the official views of HHS or any of its agencies.*